

Quality policy

At Hplus+ we believe that quality is essential to maintain the competitiveness of the company and ensure its survival.

It is a priority for Hplus+ to meet the needs and expectations of our clients and other interested parties with the products and services supplied, both externally and internally of our company, and compliance with the requirements of all the interested parties and applicable legal and regulatory requirements. All of us part of Hplus+ are also suppliers and customers of each other. Therefore, we must meet the needs and expectations of our external and internal customers and be served in the same way.

The objectives of our Quality Management System are only achieved with the collaboration of all employees, which is why their participation is extremely important, both in achieving the expected quality levels and improving them. Each member of Hplus+ must act in their role as manager of the resources they control and guide them to the proposed purpose.

We learn from the past, therefore we keep historical data and we have the ability to analyse it and draw conclusions that help us to improve, with the establishment and review of quality objectives as a frame of reference.

All of us working at Hplus+ must act according to these premises, which will make our company be recognised and distinguished from the point of view of all those with whom we interact, both nationally and internationally, for the high quality of the services we provide.

The management's commitment to the Quality Policy involves reviewing and updating the purpose and context of Hplus+ and supporting its strategy; the management of the necessary means for it to be known by the relevant interested parties, including and implementing them at all levels of the organisation, as well as ensuring that all requirements are met and that the necessary means for continuous improvement are established.

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